



MINUTES OF THE BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Violet Varona-Lukens, Executive Officer  
Clerk of the Board of Supervisors  
383 Kenneth Hahn Hall of Administration  
Los Angeles, California 90012

Chief Administrative Officer  
Chief Information Officer  
County Counsel  
Director of Public Social Services

At its meeting held March 15, 2005, the Board took the following action:

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The following item was called up for consideration:

The Director of Public Social Services' joint recommendation with the Chief Information Officer to approve and instruct the Chair to sign amendment to agreement with Unisys Corporation to increase the total maximum contract sum by \$1,862,867 to provide for costs in the 24-month extended term; amend certain provisions and schedules to cover the 24-month extended term; and reflect that Unisys will not charge the County for certain costs, such as help-desk support, network management, LAN support, remote LAN support and telecommunications costs necessary to support up to 500 County-purchased workstations/laptops that may be added to the LEADER System during the 24-month extended term.

Bryce Yokimizo, Director of Public Social Services, and Lisa Nuñez, Chief Deputy of Public Social Services, responded to questions posed by the Board.

After discussion, Supervisor Molina made the following statement:

"In August 2004, the Department of Public Social Services (DPSS) acquired the services of Fox Consulting to conduct an analysis and assessment of the current LEADER system. The report made recommendations for the future of LEADER. Their findings identified 'the as is' model which maintains the current system, and 'the ideal model' which re-platforms the LEADER system to an open environment. An additional option is to convert to another county system altogether.

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“The County has invested over \$230 million in LEADER and many lessons were learned with the implementation process. If the County decides to conduct a new procurement process, DPSS should include lessons learned from the past in the new procurement process and in any contract.”

Therefore, on motion of Supervisor Molina, seconded by Supervisor Knabe, unanimously carried, the Board took the following actions:

1. Adopted the Director of Public Social Services' attached joint recommendation with the Chief Information Officer;
2. Instructed the Director of Public Social Services, County Counsel and Chief Administrative Officer to ensure that:
  - Any procurement process or contract has strong and explicit deliverables;
  - Each contract must establish an acceptance test period, peak time performance, implement a pilot period and include the ability to have an independent body audit all billings as well as the change control process; and
  - Any future contractor must identify how Modification and Enhancement hours are allocated, so the County will know exactly how the number of hours will be spent and include sufficient user training of the new system; and
3. Requested that the Information Systems Commission be involved in the reprocurement of the LEADER system, or procurement of any future alternative.

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Attachment

Copies distributed:

Each Supervisor

Letter sent:

Chairman, Information Systems Commission